

Returns

If for any reason you're not completely satisfied with your purchase of any Viggi Corp. product, you may return your item with original proof of purchase for exchange or refund (less shipping and processing) within 30 days of receipt. Custom items are non-returnable. The product must be returned in good condition and in the original box to ensure credit. Credit will be issued after product is received and inspected at our facility.

Shipping and processing fees are non-refundable.

To return an item, please call 800-213-3172 for a UPS Return Authorization Number.

Please send your product with a note describing the reason for the return and your RA# on the shipping label. Remove any other addresses and barcodes from the outside of the box and ship to:

Viggi Corp.

Attn: RA #

Suite 800

2144 Brighton Henrietta Townline Road

Rochester, NY 14623

Warranty Info

LIMITED WARRANTY Viggi Corp. makes fun, high quality products. We warrant to the buyer that this product is free from any defects of material or workmanship for the lifetime of the product from the date of the original purchase (written notice with sales receipt with original date of purchase required). Viggi Corp. will either replace, repair or refund the original purchase price of the product at the sole discretion of Viggi Corp. This warranty DOES NOT apply if the product has been: (a) altered, changed, modified, damaged, repaired by third parties not authorized by Viggi Corp.; (b) abused or misused or worn out due to ordinary wear and tear; (c) improperly stored or maintained; or (d) presents cosmetic damage such as scratches and fading. Except for the warranty described above, Viggi Corp. makes no other warranties with respect to the goods, whether expressed or implied, including any warranties of merchantability or fitness for a particular purpose, all of which are expressly disclaimed to the fullest extent of the law. This warranty does not cover any incidental, consequential, special, direct, or indirect damages, including damages to property or person, however caused.

Need Assistance?

Please contact Customer Service 8a.m. – 5p.m. Eastern Standard Time 800-213-3172